

Value vs Cost



COST

- Very visible to clients
- Easy to quantify
- Easy to argue about.

VALUE

- Often intangible
- Sometimes tricky to establish
- Imperative to show it clearly!

Clearly demonstrating value



| Early Stages | Include your process in your proposal | Place a value on discovery | Agree SOW | Agree success criteria |
|-------------------|---------------------------------------|-----------------------------------|---------------------------------|---------------------------|
| Delivery Phase | Automate delivery | Iterate | Regularly highlight value | |
| Post go- live | Refer back to success criteria | Prepare a benefit statement | Write a case study | Learn from it. |

The results





